

RIVERSIDE PUBLIC LIBRARY

STRATEGIC PLAN 2023 - 2026

VISION

As one of the cornerstones of our historic and vibrant village, Riverside Public Library provides an environment where people of all ages, backgrounds and cultures are welcome to learn and grow throughout their lives.

MISSION

To promote lifelong learning and discovery through our diverse resources, enrichment opportunities and cooperative partnerships.

OUR C.A.R.E VALUES

C COLLABORATIVE

We participate in an engaged community as we work in concert with partners, colleagues, and neighbors.

A ADAPTABLE

We pivot our services and offerings as changing times and situations require new and innovative models.

E ENGAGED

We cultivate and encourage an environment that provides equitable and respectful services where everyone is free to explore ideas, information and experiences.

R RESPONSIBLE

We provide engaged staff and fiscally responsible management of library resources, including maintenance of our historic building.



C

COLLABORATIVE

1. Continue critical partnerships with community and state organizations.
2. Identify opportunities for structured and planned cooperation with local and regional resources.
3. Plan and implement a recurring Organization and Services Fair.

A

ADAPTABLE

1. Respond efficiently to changes across a variety of landscapes, including technology, health and safety, and social issues.
2. Continue to investigate and implement service changes that encourage easier library use for patrons.
3. Be attentive to evolving information-seeking patterns and initiate any new approaches needed to the ways we communicate with patrons and staff.

R

RESPONSIBLE

1. Investigate specific main level upgrades while continuing to assess and prioritize both short and long term building needs.
2. Focus on customer services with an eye toward training while ensuring staff are safe and supported.
3. Identify and implement a more robust approach to digital recordkeeping.

E

ENGAGED

1. Curate a robust and varied collection, from traditional print materials to cutting-edge tools, that offer value to patrons of all ages.
2. Realize proactive changes in operations and staffing may be needed to support a dynamic, flexible approach in meeting the needs of each patron we serve.
3. Provide open and honest communication with the community using a variety of print and digital mediums.